

▲ **RIVERCREST CARE CENTRE – VIRTUAL OPEN HOUSE**

**PLEASE JOIN US ONLINE  
FOR OUR QUALITY EXCHANGE VIRTUAL OPEN HOUSE,**

where staff from Rivercrest Care Centre will connect with us online to share their challenges and successes in their work to improve resident experiences and provide person-centred care.

**THURSDAY, JANUARY 31, 2019  
11 A.M. TO 12 P.M.**

**WHO should attend?**

- Care managers, directors of care, and other leaders from long-term care facilities across Alberta
- Members of Resident and Family Councils
- Staff involved in quality improvement projects in long-term care
- Anyone with an interest in leading quality improvement within long-term care

**WHAT to expect:**

- An opportunity to ask questions and share your own experiences with quality improvement work
- Participate in a virtual white board session to explore what made this initiative succeed and considerations for other facilities

**HOW to participate:**

- RSVP to Jennifer Badock at [Jennifer.badock@hqca.ca](mailto:Jennifer.badock@hqca.ca)
- Jennifer will send you a calendar notice and link to join via your computer.
- Computer access is required to attend this virtual session for full participation.
- *Come ready to ask questions and share your insights.*

